ISO 9001:2015 – Quality Policy

Merima provides turnkey interior solutions for cruise and passenger ships around the world. Merima´s vision is to implement the most demanding ship building projects to its customers, effortlessly. Merima´s vision is at all times endorsed by strategic initiatives, and the basis of all activities must be supported by the values of persistency, integrity, wellbeing, continuous development and cooperation.

We strive to be the best provider of turnkey interior solutions in the industry. Only by providing an outstanding service and appropriate product quality will we achieve our aims of long-term success. We aim to continually improve the services and solutions we provide to meet our clients' requirements and to deliver work that we can justifiably be proud of.

Our Quality Policy is defined and strongly driven by the following principles and behaviors:

- Build a mutually profitable relationship with our customers, ensuring their long-term success, through the understanding of their needs and the needs of their customers
- Achieve our commitments for quality, cost, and schedule
- Enhance the systematic use of reliable risk management
- Drive continuous improvement based upon efficient processes, well-defined measures and best practices
- Develop staff competencies, empowerment and accountability through appropriate development programs and show strong management involvement and commitment

All personnel within Merima are responsible for the quality of their work. Merima provides training and takes measures to assist all personnel to achieve the standards required. Through the use of the above guiding principles, everyone in Merima is accountable for fully satisfying our customers by meeting or exceeding their needs and expectations with best-in-class solutions and services. Our goal is 100% customer satisfaction 100% of the time.